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DATE: April 15, 2005

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MAIL STOP AMENDMENT U.S. Patent and Trademark Office	703/872-9306	

FROM: Howard Sobelman PHONE: 602-382-6228

RE: U.S. Serial No. 09/827,031

MESSAGE:

Preliminary Amendment (4 pgs.)

Thank you.
Howard Sobelman

Please confirm receipt of this facsimile.

ORIGINAL DOCUMENT: Will not be sent NUMBER OF PAGES (Including Cover): 5 *See*

CONFIRMATION NO.: CLIENT MATTER NO.: 40655.1000

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U.S. PATENT AND
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Alexandria, Virginia

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CERTIFICATE OF TRANSMISSION PURSUANT TO 37 C.F.R. § 1.8

I hereby certify that this Preliminary Amendment, pursuant to 37 CFR § 1.8, is being facsimile transmitted to the United States Patent and Trademark Office at (703) 872-9306 and is addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on:

Date: April 15, 2005By Deborah A. Mic**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****PATENT**

Applicants:	Boyle, et al.	Docket No.:	40655.1000
Serial No.:	09/827,031	Examiner:	Clement B. Graham
Filed:	April 5, 2001	Group Art Unit:	3628
Title:	INTERACTIVE DEMAND MANAGEMENT	Confirmation No.:	4847

PRELIMINARY AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

Prior to examination of the above-identified application, please enter the following preliminary amendment and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 4 of this paper.

Sobelman\PHX\1662401.1
AXP No. IP200002257